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this newest edition of a practical text provides an understanding of the scope and problems of the administrative management of records changes in this edition include expanded coverage of all components of records management more detailed information on careers in records management rewritten chapters on technology and extensive updating of the appendixes focus is placed on systems approach to managing information recorded in any form and useful quidelines for everything from establishing a records management system to handling paper and electronic media the book also emphasizes managing and controlling documents from the time of their creation until their disposition and prepares the reader to deal with the integration of paper microfilm and digital records current and future records managers are shown how to create a system that incorporates both paper and electronics records and information management fundamentals of professional practice fourth edition presents principles and practices for systematic management of recorded information it is an authoritative resource for newly appointed records managers and information governance specialists as well as for experienced records management and information governance professionals who want a review of specific topics it is also a textbook for undergraduate and graduate students of records management or allied disciplines such as library science archives management information systems and office administration that are concerned with the storage organization retrieval retention or protection of recorded information the fourth edition has been thoroughly updated and expanded to set the professional discipline of rim in the context of information governance risk mitigation and compliance and indicate how it contributes to those initiatives in government agencies businesses and not for profit organizations provide a global perspective with international examples and a discussion of the differences in records management issues in different parts of the world its seven chapters are practical rather than theoretical and reflect the scope and responsibilities of rim programs in all types of organizations emphasize best practices and relevant standards the book is organized into seven chapters that reflect the scope and responsibilities of records and information management programs in companies government agencies universities cultural and philanthropic institutions professional services firms and other organizations topics covered include the conceptual foundations of systematic records management the role of records management as a business discipline fundamentals of record retention management of active and inactive paper records document imaging technologies and methods concepts and technologies for organization and retrieval of digital documents and protection of mission critical records in every chapter the treatment is practical rather than theoretical drawing on the author's extensive experience supplemented by insights from records management publications the book emphasizes key concepts and proven methods that readers can use to manage electronic and physical records widely regarded as the best in its field this text reflects the revolutionary changes in records and information management records management has undergone significant change in recent years owing to the introduction of freedom of information legislation as well as the development of e government and e business and the need to manage records effectively in both the private and public sector there are very few purely practical texts for records managers and this book aims to fill that gap the author has spent his entire career in public sector records management and has contributed to records management standards for governments around the world the text is wholly practical and written at an accessible level although the author discusses legislation and examples from the uk the book is relevant to public sector records management at an international level it will be essential reading for professionals in record management posts as well as anyone who is responsible for record keeping as part of their operational duties many organizations do not yet have a formal programme of records management but increasingly they are recognizing the benefits of well managed records and the serious consequences of inadequate records systems establishing records management and maintaining an effective programme requires specialist expertise this essential manual of practice provides a detailed guide to the concepts skills and techniques of records management for organizational staff who have a responsibility for setting up maintaining or restructuring a records management programme it offers invaluable advice on the management of records in both electronic and traditional paper media and focuses on the following areas understanding records management analysing the context for records management classifying records and documenting their context creating and capturing records managing appraisal retention and disposition maintaining records and assuring their integrity providing access implementing records management the appendices provide a wealth of additional information including a list of standards for records management an annotated bibliography and sources of further information and details of professional and advisory bodies readership this much needed manual is an indispensable purchase for organizations wishing to introduce better practices for managing their records the book is intended to be of value to experienced records managers as well as lis practitioners and newcomers to the field it should be on the desk of every manager and every information professional with responsibility for records management many organizations are moving away from managing records and information in paper form to setting up electronic records management erm systems there is a range of reasons for this economic considerations may be the driver for change or government policy initiatives may be coming into play whatever the situation in your organization this book provides straightforward practical guidance on how to prepare for and enable erm it sets out and explains the issues organizations need to consider in selecting a system and the procedures required for effective implementation help is also given with the complexities of managing hybrid records during an interim period between paper and electronic record management the book is divided into three main parts covering the preparation for erm and its design and implementation the key areas covered are the underlying principles the context making a business case for erm the main issues for design the information survey the file plan appraisal methodology preservation access the main issues for implementation project management procurement change management training the future of information management readership this essential guide should be on the desk of any library and information professional records manager archivist or knowledge manager involved in planning and introducing an erm system whether in a public or private sector organization as information management put it on the strength of its currency and coverage alone franks book is poised to take over as the recommended go to reference for both students and rim professionals for many years to come the new second edition cements this work s status as an up to date classic its content updated and expanded to address emerging technologies most notably blockchain and evolving standards and practices inside franks presents complete coverage of the records and information lifecycle model encompassing paper electronic databases office suites email and new media records blogs chat messages and software as a service informed by an advisory board of experts in the field and with contributions by noted authorities the text addresses such key topics as the origins and development of records and information the discipline of information governance and developing a strategic records management plan creation capture and classification retention strategies inactive records management archives and long term preservation access storage and retrieval electronic records and electronic records management systems the latest on rapidly evolving technologies such as web records social media and mobile devices vital records disaster preparedness and recovery and business continuity monitoring auditing and risk management andeducation and training this book s authoritative blend of theory and practice makes it a matchless resource for everyone in the archives and records management field instructor trainer extras include a set of ready to go customizable powerpoint slides to accompany the text examination copies are available for instructors who are interested in adopting this title for course use records management handbook is a complete guide to the practice of records and information management written from a multi media perspective and with a comprehensive systems design orientation the authors present proven management strategies for developing implementing and operating a 21st century records management programme where most available titles are biased toward dealing with inactive records this book gives a balanced treatment for all phases of the record s life cycle from creation or receipt through to ultimate disposition the records management handbook is a practical reference for use by records managers analysts and other information management professionals which will aid decision making improve job performance stimulate ideas help avoid legal problems minimize risk and error save time and reduce expense special features of the second edition include new chapters on record media active records systems and records disposition new information on management strategies and programme implementation revised guidance and material on records appraisal and record inventorying expanded and increased information on retention scheduling records storage and electronic forms as a celebration of anne thurston s pioneering work on records and archives management as an essential basis for demonstrating integrity in government this excellent volume

brings together scholars and practicing archivists to discuss key issues around records as evidence for accountability transparency and the protection of citizens rights never before have authors from the developing and developed worlds come together to explore the intersection of records management public administration and international development the book covers thurston's work the importance of records management for effective governance and digital records management and preservation in developing countries case studies from across africa enhance the theoretical and practical perspectives taken by the authors this book is essential reading for scholars and students interested in records management and good governance around the world here s what you should know to manage data records efficiently with proper electronic data management your business can lower costs improve efficiency eliminate duplication and be protected in the event of a lawsuit this book provides an overview of records management solutions and implementation strategies in plain non technical english step by step instructions show you how to begin managing records and information and how to maintain the program once you have it established sample forms for inventory scheduling and necessary documentation are also available on the companion website electronic records management offers cost savings greater efficiency and protection in case of legal action this book gets you started on an effective data management system this plain english quide helps you determine what constitutes a record shows you how to inventory records and create an efficient way to file both electronic and paper copies and explains how to create a retention schedule walks you through switching to electronic record keeping what to look for in a records management system implementing best practices ensuring that your system will stay current and using the system effectively helps you assure that the destruction of any sensitive information is conducted and documented correctly records management for dummies helps your business save money and improve efficiency with effective electronic records management archives and records management is a comprehensive intoduction to the complex field of records management the alphabetic filing rules are included along with methods of storing and retrieving alphabetic subject numeric and geographic records the global shift towards delivering services online requires organizations to evolve from using traditional paper files and storage to more modern electronic methods there has however been very little information on just how to navigate this changes until now this book provides the readers and archive maintain people about the implementation of archives and record management with the direction and quidance you need to make the transition as seamless as possible a practical approach to developing and operating an effective programme to manage hybrid records within an organization this title positions records management as an integral business function linked to the organisation s business aims and objectives the authors also address the records requirements of new and significant pieces of legislation such as data protection and freedom of information as well as exploring strategies for managing electronic records bullet points checklists and examples assist the reader throughout making this a one stop resource for information in this area buried in paper as new technologies threats of litigation and the onslaught of e business innovations change the very nature of work organizations need ways to safely and properly manage information this revised and expanded edition of sampson s earlier classic shows how records and information management practices jointly contribute to an organization s financial well being be it public or private non or for profit recordkeeping practices affect business objectives processes functions and ultimately everyone in the organization this book covers recordkeeping in all media including paper microfilm electronic and other storage modes instead of focusing on records media and information technologies sampson shows why organizations must focus on the content and value of records as they are determined by the organization s operating needs the government's requirements and relevant legislation she shows how to create an essential uniformity in records management one that integrates the many media systems you use into a single master system also included is a cautionary section explaining why skillful records and information management is essential to safeguard an organization s legal rights this book provides fresh management perspectives and new business strategies showing how to cope with the growing dependence on electronic records this book explores how an understanding of organisational information culture provides the insight necessary for the development and promotion of sound recordkeeping practices it details an innovative framework for analysing and assessing information culture and indicates how to use this knowledge to change behaviour and develop recordkeeping practices that are aligned with the specific characteristics of any workplace this framework addresses the widely recognised problem of improving organisation wide compliance with a records management programme by tackling the different aspects that make up the organisation s

information culture discussion of topics at each level of the framework includes strategies and guidelines for assessment followed by suggestions for next steps appropriate actions and strategies to influence behavioural change key topics covered include background and context the value accorded to records information preferences language considerations and regional technological infrastructure information related competencies awareness of environmental requirements relating to records corporate information technology governance trust in recordkeeping systems bringing it all together archivists records managers and information technology specialists will find this an invaluable guide to improving their practice and solving the people problem of non compliance with records management programmes lis students taking archives and records management modules will also benefit from the application of theory into practice records management and information management educators will find the ideas and approaches discussed in this book useful to add an information culture perspective to their curricula the global shift toward delivering services online requires organizations to evolve from using traditional paper files and storage to more modern electronic methods there has however been very little information on just how to navigate this change until now implementing electronic document and record management systems explains how to efficiently the systematic management of records is an important activity for information businesses such as museums and galleries but is not always recognized as a core function record keeping activities are often concentrated on small groups of records and staff charged with managing them may have limited experience in the field records management for museums and galleries offers a comprehensive overview of records management work within the heritage sector and draws on over a decade of experience in applying fundamental principles and practices to the specific circumstances of museums it introduces readers to the institutional culture functions and records common to museums and examines the legislative and regulatory environments affecting record keeping practices the book is comprised of eight chapters including a history of records keeping in the uk museum and gallery sector the basics of records management making a business case for records management requirements of legislation for records management how to conduct a records survey strategy and action planning how to develop a file plan retention schedule and records management programme and a guide to useful additional resources gives practical and tested solutions to real world issues fills a gap in the literature as a handbook in this important sector provides an overview of the sector as a whole this book argues that records management can contribute to public sector reform and transformation in the new climate of austerity without losing its essential characteristics over the last 15 years records management has prospered tackling problems of electronic information and building a strong case for information governance based on a model of regulation and management control the public sector environment is now changing rapidly with more emphasis on efficiency flexibility and innovation devolving control loosening regulation and cutting budgets by linking practical ideas about the use and management of knowledge the author will draw on insights from the study of policy making and programme delivery to show how managing the relationship between records and knowledge their creation and use can not only make an important contribution to public sector innovation in itself but also reconcile the demands of regulation through a wider concept of the governance of knowledge as well as information draws on practical real world examples focuses on how records management can respond to the challenges of transformation in this period of public sector retrenchment as yet little discussed elsewhere integrates concepts from records and knowledge management in a coherent applied framework and locates this within the context of policy making and delivery to achieve positive benefits records management is the classic quide to alleviating a perennial business problem how to find information that s needed and sort it out from the avalanche of paper and data that s not this completely updated edition shows records managers like yourself whether you re experienced or new to the field how to establish and maintain a first rate program the volume explains what information is essential to keep what s practical and legal to toss and how to organize it all for guick and easy retrieval it explores both current takes on traditional systems and the latest advancements in imaging technology and cd rom plus the author shows you how to effectively protect your organization s vital records its very lifeblood from destruction this new edition of records management even includes a crucial new chapter on developing your project management skills a key to success on the job today records management leads you through the entire process beginning at the moment a record is created and ending with its ultimate destruction it shows you how to sell your program to senior management develop a records retention schedule store and index records properly manage your company s vast and diverse files and much more in the current digital environment records and

information management allows to face outstanding volumes of information widespread dematerialization of business processes and the proliferation of legal and regulatory obligations this book offers principles standards procedures and best practices for the creation of authoritative records and for long term conservation purposes combines scientific vision and a professional approach for authoritative and accurate records and information summarises the challenges and new needs caused by the digitization of bp and the proposed solutions offered by rim details the paradox regarding open access and protection of personal data archival consequences of digital production and access to information for courses in records management this up to date text provides in depth coverage of current issues in records and information management rim topics that are of interest and concern to both students and professionals its focus on the twenty first century considers past current and future records and information trends substantiating the need for assurance that information will be found or available at the right place and or time some of the many topics addressed include concern for ethical and legal practices technology storage retrieval and disaster recovery the ultimate quide to electronic records management featuring a collaboration of expert practitioners including over 400 cited references documenting today s global trends standards and best practices nearly all business records created today are electronic and are increasing in number at breathtaking rates yet most organizations do not have the policies and technologies in place to effectively organize search protect preserve and produce these records authored by an internationally recognized expert on e records in collaboration with leading subject matter experts worldwide this authoritative text addresses the widest range of in depth e records topics available in a single volume using quidance from information governance ig principles the book covers methods and best practices for everything from new e records inventorying techniques and retention schedule development to taxonomy design business process improvement managing vital records and long term digital preservation it goes further to include international standards and metadata considerations and then on to proven project planning system procurement and implementation methodologies managing electronic records is filled with current critical information on e records management methods emerging best practices and key technologies thoroughly introduces the fundamentals of electronic records management explains the use of arma s generally accepted recordkeeping principles garp distills e records best practices for email social media and cloud computing reveals the latest techniques for e records inventorving and retention scheduling covers ms sharepoint governance planning for e records including policy guidelines demonstrates how to optimally apply business process improvement techniques makes clear how to implement e document security strategies and technologies fully presents and discusses long term digital preservation strategies and standards managing e records is a critical area especially for those organizations faced with increasing regulatory compliance requirements greater litigation demands and tightened internal governance timely and relevant managing electronic records reveals step by step guidance for organizing managing protecting and preserving electronic records this guide to records management covers information technology the australian records management standard and the increasing shift toward accountability and the expectations this places on the record manager this text outlines the principles and practice of managing organisational records it deals with the major steps in establishing a records management programme this new edition has been updated to include recent advances in information technology and an increasing shift toward accountability and the expectations that this places on the records manager this dynamic book considers whether and how the management of records and archives differs from the management of information and data focusing on the systems approach to managing information in any form particularly paper microfilm and electronic records this text presents practical guidelines for establishing a records management system one of the biggest challenges faced by any organization today is that of managing electronic records a vital but complex undertaking involving multiple roles within the organization and strategies that are still evolving bringing together for the first time the views experience and expertise of international experts in the records management field in the public and the private sectors this book covers the theory and practice of managing electronic records as business and information assets it focuses on the strategies systems and procedures necessary to ensure that electronic records are appropriately created captured organized and retained over time to meet business and legal requirements in addition to chapters covering principles research and developments there are case studies relating to practice and lessons learned the chapters are written by a fully international line up of contributors readership this book explores issues and addresses solutions not only for records professionals but also

for information it and business administration specialists who as key stakeholders in managing electronic information may have taken on crucial roles in managing electronic records in their organization it will also be a key textbook for records management courses

Records Management 1987 this newest edition of a practical text provides an understanding of the scope and problems of the administrative management of records changes in this edition include expanded coverage of all components of records management more detailed information on careers in records management rewritten chapters on technology and extensive updating of the appendixes focus is placed on systems approach to managing information recorded in any form and useful guidelines for everything from establishing a records management system to handling paper and electronic media the book also emphasizes managing and controlling documents from the time of their creation until their disposition and prepares the reader to deal with the integration of paper microfilm and digital records current and future records managers are shown how to create a system that incorporates both paper and electronics

Records and Information Management 2021-04-01 records and information management fundamentals of professional practice fourth edition presents principles and practices for systematic management of recorded information it is an authoritative resource for newly appointed records managers and information governance specialists as well as for experienced records management and information governance professionals who want a review of specific topics it is also a textbook for undergraduate and graduate students of records management or allied disciplines such as library science archives management information systems and office administration that are concerned with the storage organization retrieval retention or protection of recorded information the fourth edition has been thoroughly updated and expanded to set the professional discipline of rim in the context of information governance risk mitigation and compliance and indicate how it contributes to those initiatives in government agencies businesses and not for profit organizations provide a global perspective with international examples and a discussion of the differences in records management issues in different parts of the world its seven chapters are practical rather than theoretical and reflect the scope and responsibilities of rim programs in all types of organizations emphasize best practices and relevant standards the book is organized into seven chapters that reflect the scope and responsibilities of records and information management programs in companies government agencies universities cultural and philanthropic institutions professional services firms and other organizations topics covered include the conceptual foundations of systematic records management the role of records management as a business discipline fundamentals of record retention management of active and inactive paper records document imaging technologies and methods concepts and technologies for organization and retrieval of digital documents and protection of mission critical records in every chapter the treatment is practical rather than theoretical drawing on the author's extensive experience supplemented by insights from records management publications the book emphasizes key concepts and proven methods that readers can use to manage electronic and physical records

Information and Records Management 1995 widely regarded as the best in its field this text reflects the revolutionary changes in records and information management

Public Sector Records Management 2016-04-15 records management has undergone significant change in recent years owing to the introduction of freedom of information legislation as well as the development of e government and e business and the need to manage records effectively in both the private and public sector there are very few purely practical texts for records managers and this book aims to fill that gap the author has spent his entire career in public sector records management and has contributed to records management standards for governments around the world the text is wholly practical and written at an accessible level although the author discusses legislation and examples from the uk the book is relevant to public sector records management at an international level it will be essential reading for professionals in record management posts as well as anyone who is responsible for record keeping as part of their operational duties

Managing Records 2003 many organizations do not yet have a formal programme of records management but increasingly they are recognizing the benefits of well managed records and the serious consequences of inadequate records systems establishing records management and maintaining an effective programme requires specialist expertise this essential manual of practice provides a detailed guide to the concepts skills and techniques of records management for organizational staff who have a responsibility for setting up maintaining or restructuring a records management programme it offers invaluable advice on the management of records in both electronic and traditional paper media and focuses on the following areas understanding records management analysing the

context for records management classifying records and documenting their context creating and capturing records managing appraisal retention and disposition maintaining records and assuring their integrity providing access implementing records management the appendices provide a wealth of additional information including a list of standards for records management an annotated bibliography and sources of further information and details of professional and advisory bodies readership this much needed manual is an indispensable purchase for organizations wishing to introduce better practices for managing their records the book is intended to be of value to experienced records managers as well as lis practitioners and newcomers to the field it should be on the desk of every manager and every information professional with responsibility for records management Planning and Implementing Electronic Records Management 2007 many organizations are moving away from managing records and information in paper form to setting up electronic records management erm systems there is a range of reasons for this economic considerations may be the driver for change or government policy initiatives may be coming into play whatever the situation in vour organization this book provides straightforward practical guidance on how to prepare for and enable erm it sets out and explains the issues organizations need to consider in selecting a system and the procedures required for effective implementation help is also given with the complexities of managing hybrid records during an interim period between paper and electronic record management the book is divided into three main parts covering the preparation for erm and its design and implementation the key areas covered are the underlying principles the context making a business case for erm the main issues for design the information survey the file plan appraisal methodology preservation access the main issues for implementation project management procurement change management training the future of information management readership this essential guide should be on the desk of any library and information professional records manager archivist or knowledge manager involved in planning and introducing an erm system whether in a public or private sector organization

Records and Information Management, Second Edition 2018-10-10 as information management put it on the strength of its currency and coverage alone franks book is poised to take over as the recommended go to reference for both students and rim professionals for many years to come the new second edition cements this work s status as an up to date classic its content updated and expanded to address emerging technologies most notably blockchain and evolving standards and practices inside franks presents complete coverage of the records and information lifecycle model encompassing paper electronic databases office suites email and new media records blogs chat messages and software as a service informed by an advisory board of experts in the field and with contributions by noted authorities the text addresses such key topics as the origins and development of records and information the discipline of information governance and developing a strategic records management plan creation capture and classification retention strategies inactive records management archives and long term preservation access storage and retrieval electronic records and electronic records management systems the latest on rapidly evolving technologies such as web records social media and mobile devices vital records disaster preparedness and recovery and business continuity monitoring auditing and risk management andeducation and training this book s authoritative blend of theory and practice makes it a matchless resource for everyone in the archives and records management field instructor trainer extras include a set of ready to go customizable powerpoint slides to accompany the text examination copies are available for instructors who are interested in adopting this title for course use Records Management Handbook 2017-03-02 records management handbook is a complete guide to the practice of records and information management written from a multi media perspective and with a comprehensive systems design orientation the authors present proven management strategies for developing implementing and operating a 21st century records management programme where most available titles are biased toward dealing with inactive records this book gives a balanced treatment for all phases of the record s life cycle from creation or receipt through to ultimate disposition the records management handbook is a practical reference for use by records managers analysts and other information management professionals which will aid decision making improve job performance stimulate ideas help avoid legal problems minimize risk and error save time and reduce expense special features of the second edition include new chapters on record media active records systems and records disposition new information on management strategies and programme implementation revised guidance and material on records appraisal and record inventorying expanded and increased information on retention scheduling records storage and electronic forms

<u>Training in Records Management</u> 1995 as a celebration of anne thurston s pioneering work on records and archives management as an essential basis for demonstrating integrity in government this excellent volume brings together scholars and practicing archivists to discuss key issues around records as evidence for accountability transparency and the protection of citizens rights never before have authors from the developing and developed worlds come together to explore the intersection of records management public administration and international development the book covers thurston s work the importance of records management for effective governance and digital records management and preservation in developing countries case studies from across africa enhance the theoretical and practical perspectives taken by the authors this book is essential reading for scholars and students interested in records management and good governance around the world

Integrity in Government through Records Management 2016-05-23 here s what you should know to manage data records efficiently with proper electronic data management your business can lower costs improve efficiency eliminate duplication and be protected in the event of a lawsuit this book provides an overview of records management solutions and implementation strategies in plain non technical english step by step instructions show you how to begin managing records and information and how to maintain the program once you have it established sample forms for inventory scheduling and necessary documentation are also available on the companion website electronic records management offers cost savings greater efficiency and protection in case of legal action this book gets you started on an effective data management system this plain english guide helps you determine what constitutes a record shows you how to inventory records and create an efficient way to file both electronic and paper copies and explains how to create a retention schedule walks you through switching to electronic record keeping what to look for in a records management system implementing best practices ensuring that your system will stay current and using the system effectively helps you assure that the destruction of any sensitive information is conducted and documented correctly records management for dummies helps your business save money and improve efficiency with effective electronic records management

Records Management For Dummies 2012-09-18 archives and records management is a comprehensive intoduction to the complex field of records management the alphabetic filing rules are included along with methods of storing and retrieving alphabetic subject numeric and geographic records the global shift towards delivering services online requires organizations to evolve from using traditional paper files and storage to more modern electronic methods there has however been very little information on just how to navigate this changes until now this book provides the readers and archive maintain people about the implementation of archives and record management with the direction and guidance you need to make the transition as seamless as possible Archives and Records Management 2008 a practical approach to developing and operating an effective programme to manage hybrid records within an organization this title positions records management as an integral business function linked to the organisation s business aims and objectives the authors also address the records requirements of new and significant pieces of legislation such as data protection and freedom of information as well as exploring strategies for managing electronic records bullet points

How to Manage Records in the E-environment 2006 buried in paper as new technologies threats of litigation and the onslaught of e business innovations change the very nature of work organizations need ways to safely and properly manage information this revised and expanded edition of sampson s earlier classic shows how records and information management practices jointly contribute to an organization s financial well being be it public or private non or for profit recordkeeping practices affect business objectives processes functions and ultimately everyone in the organization this book covers recordkeeping in all media including paper microfilm electronic and other storage modes instead of focusing on records media and information technologies sampson shows why organizations must focus on the content and value of records as they are determined by the organization s operating needs the government s requirements and relevant legislation she shows how to create an essential uniformity in records management one that integrates the many media systems you use into a single master system also included is a cautionary section explaining why skillful records and information management is essential to safeguard an organization s legal rights this book provides fresh management perspectives and new business strategies showing how to cope with the growing dependence on electronic records Value-Added Records Management 2002-10-30 this book explores how an understanding of organisational information culture provides

checklists and examples assist the reader throughout making this a one stop resource for information in this area

the insight necessary for the development and promotion of sound recordkeeping practices it details an innovative framework for analysing and assessing information culture and indicates how to use this knowledge to change behaviour and develop recordkeeping practices that are aligned with the specific characteristics of any workplace this framework addresses the widely recognised problem of improving organisation wide compliance with a records management programme by tackling the different aspects that make up the organisation s information culture discussion of topics at each level of the framework includes strategies and guidelines for assessment followed by suggestions for next steps appropriate actions and strategies to influence behavioural change key topics covered include background and context the value accorded to records information preferences language considerations and regional technological infrastructure information related competencies awareness of environmental requirements relating to records corporate information technology governance trust in recordkeeping systems bringing it all together archivists records managers and information technology specialists will find this an invaluable guide to improving their practice and solving the people problem of non compliance with records management programmes lis students taking archives and records management modules will also benefit from the application of theory into practice records management and information management educators will find the ideas and approaches discussed in this book useful to add an information culture perspective to their curricula Information and Records Management 1987 the global shift toward delivering services online requires organizations to evolve from using traditional paper files and storage to more modern electronic methods there has however been very little information on just how to navigate this change until now implementing electronic document and record management systems explains how to efficiently Records Management and Information Culture 2014-01-20 the systematic management of records is an important activity for information businesses such as museums and galleries but is not always recognized as a core function record keeping activities are often concentrated on small groups of records and staff charged with managing them may have limited experience in the field records management for museums and galleries offers a comprehensive overview of records management work within the heritage sector and draws on over a decade of experience in applying fundamental principles and practices to the specific circumstances of museums it introduces readers to the institutional culture functions and records common to museums and examines the legislative and regulatory environments affecting record keeping practices the book is comprised of eight chapters including a history of records keeping in the uk museum and gallery sector the basics of records management making a business case for records management requirements of legislation for records management how to conduct a records survey strategy and action planning how to develop a file plan retention schedule and records management programme and a quide to useful additional resources gives practical and tested solutions to real world issues fills a gap in the literature as a handbook in this important sector provides an overview of the sector as a whole

Guide to Selected Readings in Records Management 1954 this book argues that records management can contribute to public sector reform and transformation in the new climate of austerity without losing its essential characteristics over the last 15 years records management has prospered tackling problems of electronic information and building a strong case for information governance based on a model of regulation and management control the public sector environment is now changing rapidly with more emphasis on efficiency flexibility and innovation devolving control loosening regulation and cutting budgets by linking practical ideas about the use and management of knowledge the author will draw on insights from the study of policy making and programme delivery to show how managing the relationship between records and knowledge their creation and use can not only make an important contribution to public sector innovation in itself but also reconcile the demands of regulation through a wider concept of the governance of knowledge as well as information draws on practical real world examples focuses on how records management can respond to the challenges of transformation in this period of public sector retrenchment as yet little discussed elsewhere integrates concepts from records and knowledge management in a coherent applied framework and locates this within the context of policy making and delivery to achieve positive benefits

Implementing Electronic Document and Record Management Systems 2007-08-24 records management is the classic guide to alleviating a perennial business problem how to find information that s needed and sort it out from the avalanche of paper and data that s not this completely updated edition shows records managers like yourself whether you re experienced or new to the field how to

establish and maintain a first rate program the volume explains what information is essential to keep what s practical and legal to toss and how to organize it all for quick and easy retrieval it explores both current takes on traditional systems and the latest advancements in imaging technology and cd rom plus the author shows you how to effectively protect your organization s vital records its very lifeblood from destruction this new edition of records management even includes a crucial new chapter on developing your project management skills a key to success on the job today records management leads you through the entire process beginning at the moment a record is created and ending with its ultimate destruction it shows you how to sell your program to senior management develop a records retention schedule store and index records properly manage your company s vast and diverse files and much more

Records Management for Museums and Galleries 2012-04-27 in the current digital environment records and information management allows to face outstanding volumes of information widespread dematerialization of business processes and the proliferation of legal and regulatory obligations this book offers principles standards procedures and best practices for the creation of authoritative records and for long term conservation purposes combines scientific vision and a professional approach for authoritative and accurate records and information summarises the challenges and new needs caused by the digitization of bp and the proposed solutions offered by rim details the paradox regarding open access and protection of personal data archival consequences of digital production and access to information

Records Management and Knowledge Mobilisation 2011-11-09 for courses in records management this up to date text provides in depth coverage of current issues in records and information management rim topics that are of interest and concern to both students and professionals its focus on the twenty first century considers past current and future records and information trends substantiating the need for assurance that information will be found or available at the right place and or time some of the many topics addressed include concern for ethical and legal practices technology storage retrieval and disaster recovery Records Management 1995-01 the ultimate guide to electronic records management featuring a collaboration of expert practitioners including over 400 cited references documenting today s global trends standards and best practices nearly all business records created today are electronic and are increasing in number at breathtaking rates yet most organizations do not have the policies and technologies in place to effectively organize search protect preserve and produce these records authored by an internationally recognized expert on e records in collaboration with leading subject matter experts worldwide this authoritative text addresses the widest range of in depth e records topics available in a single volume using guidance from information governance ig principles the book covers methods and best practices for everything from new e records inventorying techniques and retention schedule development to taxonomy design business process improvement managing vital records and long term digital preservation it goes further to include international standards and metadata considerations and then on to proven project planning system procurement and implementation methodologies managing electronic records is filled with current critical information on e records management methods emerging best practices and key technologies thoroughly introduces the fundamentals of electronic records management explains the use of arma s generally accepted recordkeeping principles garp distills e records best practices for email social media and cloud computing reveals the latest techniques for e records inventorving and retention scheduling covers ms sharepoint governance planning for e records including policy quidelines demonstrates how to optimally apply business process improvement techniques makes clear how to implement e document security strategies and technologies fully presents and discusses long term digital preservation strategies and standards managing e records is a critical area especially for those organizations faced with increasing regulatory compliance requirements greater litigation demands and tightened internal governance timely and relevant managing electronic records reveals step by step guidance for organizing managing protecting and preserving electronic records

Readings in Records Management 1978 this guide to records management covers information technology the australian records management standard and the increasing shift toward accountability and the expectations this places on the record manager this text outlines the principles and practice of managing organisational records it deals with the major steps in establishing a records management programme this new edition has been updated to include recent advances in information technology and an

increasing shift toward accountability and the expectations that this places on the records manager

Records Management at the Heart of Business Processes 2021-07-14 this dynamic book considers whether and how the management of records and archives differs from the management of information and data

Records Management 2004 focusing on the systems approach to managing information in any form particularly paper microfilm and electronic records this text presents practical guidelines for establishing a records management system

Targeted assistance 2003 one of the biggest challenges faced by any organization today is that of managing electronic records a vital but complex undertaking involving multiple roles within the organization and strategies that are still evolving bringing together for the first time the views experience and expertise of international experts in the records management field in the public and the private sectors this book covers the theory and practice of managing electronic records as business and information assets it focuses on the strategies systems and procedures necessary to ensure that electronic records are appropriately created captured organized and retained over time to meet business and legal requirements in addition to chapters covering principles research and developments there are case studies relating to practice and lessons learned the chapters are written by a fully international line up of contributors readership this book explores issues and addresses solutions not only for records professionals but also for information it and business administration specialists who as key stakeholders in managing electronic information may have taken on crucial roles in managing electronic records in their organization it will also be a key textbook for records management courses

Managing Electronic Records 2013-04-02

Records Management 1998

Records, Information and Data 2018 Professional Records Management 1994

An Exercise in Records Management 1990

Readings in Records Management 1977-01-01

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